

HUNTERS TOWN COASTAL RURAL LIMITED are committed to protecting and respecting your privacy.

This policy and any other documents referred to on it sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting www.hunterscornwall.com you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act the data controller is HUNTERS TOWN COASTAL RURAL LTD of Pool Innovation Centre, Trevenson Road, Pool, Redruth TR15 3PL.

INFORMATION WE COLLECT FROM YOU

We may collect and process the following data about you, but this information will only be used in relation to the sale or purchase of a property through us:

- **Information you give us.** You may give us information about you by filling in forms on our site www.hunterscornwall.com or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register to subscribe to our service, participate in discussion boards or other social media functions on our site, enter a competition, promotion or survey. The information you give us may include your name, address, e-mail address and phone number, financial information, personal description and photograph.
- We will only keep this information for as long as it is needed in conjunction with the legal requirements and it will then be deleted.

COOKIES

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them see our Cookie policy.

USES MADE OF THE INFORMATION

Information you give to us. We use information held about you in the following ways:

- to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us
- Examples of how we may use your information during the selling or buying of property from us regarding **third party companies** could be as follows: -

For AML (Anti Money Laundering) purposes

For Conveyancing, legal services purposes – Solicitor/Law firm

For Property Surveys, EPC (energy performance certificate), testing/repair purposes – Surveyors/Assessors/Contractors

For Sales Chain Information purposes – Other estate agents and solicitors involved in the sales chain

- to notify you about changes to our service

WHERE WE STORE YOUR PERSONAL DATA

All information you provide to us is stored on our secure servers and within our secure filing systems within our office. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

YOUR RIGHTS

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at info@hunterscornwall.com

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

CHANGES TO OUR POLICY

Any changes we may make to our privacy policy in the future will be posted on this page. Please check back frequently to see any updates or changes to our privacy policy.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@hunterscornwall.com